

## PAIGE DATACOM SYSTEMS WARRANTY

Paige Datacom Solutions offers multiple warranty solutions to its customers. Paige warrants the permanent link or components thereof as follows:

### **INDIVIDUAL COMPONENT WARRANTY** (Included with all Paige products)

Warranty applies to individual components and respective performance manufactured by Paige only. Paige warrants the products against defects in workmanship for a period of 5 years. This warranty covers Paige components regardless of the installation company.

### **FULL SYSTEM WARRANTY**

Full systems employing Paige components and paired with Paige manufactured cable products will receive full warranty coverage for performance, parts and labor. This warranty covers the permanent link and channel where Paige patch cords or jumpers are used. Certified installation companies are required. The warranty period is 25 years.

### **HYBRID SYSTEM WARRANTY**

Paige Hybrid System Warranty applies to individual components manufactured by Paige only and its performance when paired with Paige approved wire, fiber, or components manufacturers. Certified installations are required. The warranty period is 25 years. Visit us at [www.paigedatcom.com](http://www.paigedatcom.com) or call us at 888.423.8947/908.687.7810 for additional information

### **INDIVIDUAL COMPONENT WARRANTY**

Paige's Individual Component Warranty protects your individual component level investment covering these items:

Paige's Channel Performance Guarantee declares that each of Paige's individual components will meet the specifications set forth by TIA, EIA, ISO/IEC, IEEE or otherwise a specification set forth by Paige in accordance with the products' performance rating as marked.

Paige's Safety Guarantee declares that each component will meet the safety requirements and guidelines as marked e.g. UL, ETL, etc..

Paige warrants passive structural cabling components manufactured by Paige against defective materials and guarantees the performance rating marked for a period of 25 years from the date of purchase.

This warranty shall be in lieu of all other warranties, express or implied, including any warranty of merchantability or warranty of fitness for a particular purchase.

In no event shall Paige be liable to the end-user or installer for collateral or consequential damages of any kind. Paige shall not otherwise be liable for loss, damage or expense directly or indirectly arising from the use of the product or from any other cause. The sole and exclusive remedy against Paige, whether a claim sound in contract, warranty, tort or any other theory, shall be repair, replacement or reimbursement of the product including cost of initial labor. Claims must include the original invoice for the component and installation labor. Paige reserves the right to deny warranty claims where poor workmanship is the cause of poor performance.

Paige reserves the right to deny warranty claims that arise from harm to the channel due to subsequent installations, overfilled pathways, acts of nature, flood, fire, etc.

Claims must include test results, wire manufacturer information and photos of termination and pathways where applicable. Paige reserves the right to use an installer of their choice to test and repair as necessary.

### **FULL SYSTEM WARRANTY**

Paige's Full System Warranty protects your complete Paige infrastructure investment by covering these items:

Paige's Full System Channel Performance Guarantee declares that a full system will meet the specification set forth by TIA, EIA, ISO/IEC, IEEE or otherwise a specification set forth by Paige when Paige's connectivity components are paired with Paige optical or copper cable.

Paige's Safety Guarantee declares that each component will meet the safety requirements and guidelines as marked e.g. UL, ETL, etc.

Paige warrants Paige manufactured passive structured cabling products against defective materials and guarantees the performance rating marked in accordance to the respective product for a period of twenty-five (25) years from the date of purchase. To be eligible for the full system warranty, Paige requires submission of full test results for all channels being considered. Test results must show "Pass" for all channels as tested to the latest iteration of the standard to which the channel is tested. Failing results will not be accepted. The make and model of tester and the last date of calibration shall accompany test results. Installations must be done by a BICSI certified installer, a CNCI or have work supervised by an onsite RCDD in good standing.

This warranty shall be in lieu of all other warranties, express or implied, including any warranty of merchantability or warranty of fitness for a particular purchase.

Paige in no event shall be liable to the end-user or certified installer for collateral or consequential damages of any kind. Paige shall not otherwise be liable for loss, damage or expense directly or indirectly arising from the use of the product or from any other cause. The sole and exclusive remedy against Paige, whether a claim sound in contract, warranty, tort or any other theory, shall be repair, replacement or reimbursement of the product including cost of initial labor.

Paige reserves the right to deny warranty claims where poor workmanship is the cause of poor performance. Paige reserves the right to deny warranty claims that arise from harm to the channel due to subsequent installations, overfilled pathways, acts of nature, flood, fire, etc.

Claims must include subsequent test results, photos of termination and pathways accompanied by an invoice for initial purchase and installation labor costs. Paige reserves the right to use an installer of their choice to test and repair as necessary.

### **HYBRID SYSTEM WARRANTY**

Paige Hybrid System Warranty is a warranty covering an infrastructure system possessing components from one or more Paige approved wire or components manufacturers. For instance Paige cables and another manufacturer's connectivity or Paige connectivity with an approved manufacturer's cabling channel.

Paige's Hybrid System Channel Performance Guarantee declares that a Hybrid System will meet the specification set forth by TIA, EIA, ISO/IEC, IEEE or otherwise a specification set forth by Paige to the minimum performance rating defined by the standard to which the system is being tested. It is the user and/or contractor's responsibility to determine the compatibility of the components within the Hybrid System. Where questions arise, Paige will provide a written statement of compatibility for approved partner products.

Paige's Safety Guarantee declares that each component will meet the safety requirements and guidelines as marked e.g. UL, ETL, etc.

Paige warrants passive structural cabling products manufactured by Paige against defective materials and guarantees the performance rating marked in accordance to the respective product for a period of twenty-five (25) years from the date of purchase.

This warranty shall be in lieu of all other warranties, express or implied, including any warranty of merchantability or warranty of fitness for a particular purchase.

Paige in no event shall be liable to the end-user or certified installer for collateral or consequential damages of any kind. Paige shall not otherwise be liable for loss, damage or expense directly or indirectly arising from the use of the product or from any other cause. The sole and exclusive remedy against Paige, whether a claim, sound in contract, warranty, tort or any other theory, shall be repair, replacement or reimbursement of the product including cost of initial labor.

Paige reserves the right to deny warranty claims where poor workmanship is the cause of poor performance. Paige reserves the right to deny warranty claims that arise from harm to the channel due to subsequent installations, overfilled pathways, acts of nature, flood, fire, etc.

Claims must include subsequent test results, photos of termination and pathways where applicable accompanied by an invoice for initial purchase and installation labor costs. Paige reserves the right to use an installer of their choice to test and repair as necessary.